



Partnership for Community Supports is a non-profit organization established to provide Supports Coordination for individuals with intellectual disabilities. Partnership is qualified as a Supports Coordination Provider in the State of Pennsylvania. **Our Supports Coordinators come to you.** Our goal is to assist individuals and their families in locating needed supports and services within their community and enabling the individual to have a full and meaningful life. We believe that this can best be achieved by forging a partnership between the individuals we serve, their family, service providers, Supports Coordinator and community.

HOW TO CHOOSE US

1. You must call and register with your County Administrative Entity (AE) where your eligibility will be determined.
2. Here are contact numbers to help you.

Philadelphia (215) 685-4677

Bucks (215) 422-0760

Chester (610) 344-6265

Delaware (610) 713-2451

Montgomery (610) 278-5666

For other counties please contact us for assistance.

3. You will then need to choose Partnership for Community Supports as your Supports Coordination Provider.



Partnership for Community Supports is governed by a volunteer Board of Directors, many of whom are family members.

BOARD OF DIRECTORS

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Michael Basch - Vice Chair

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Carol Frangicetto (267) 350- 4539

Program Director

Helen Falguera (267) 350- 4518

Unit Manager

Racheal Townes (267) 350- 4519

FDSS/Resource Manager

Mary MacAvoy (267) 350- 4513



**A Supports Coordination Organization
serving individuals who have
intellectual disabilities**

Phone (267) 350-4500

FAX (267) 350-4530

www.pfcsupports.org

**9360 Ashton Road
Philadelphia, PA 19114**



VALUES AND GUIDING PRINCIPLES

We believe in.....

- Working relationships based upon mutual respect and understanding.
- Supporting an individual's right to exercise choice, control, and self-determination as they decide their services and supports.
- Recognizing that each individual has unique abilities, capacities and gifts.
- Personalized supports and services through Person-Centered Planning with a team approach.
- Encouraging each individual to grow towards being independent and full participants in their community.
- Encouraging relationships with family, friends and neighbors.



WHAT DO WE DO?

When meeting with individuals, their families and caregivers we help them to

IDENTIFY their needs, wishes, and desired outcomes of each individual

DEVELOP an Individual Support Plan (ISP) in collaboration with the individual, their family, and those identified as part of their team



LOCATE the supports and services identified in the ISP

CONNECT the individual and family with service providers and generic community resources

COORDINATE the identified supports and services as requested by the individual and their family

MONITOR the supports and services identified in the ISP and assure the health and safety of the individual

ASSIST individuals in applying for medical insurance and benefits for which they are eligible

ADVOCATE for needed supports and services not readily available to the individual

WHAT CAN I EXPECT FROM PARTNERSHIP?

- Well trained and supervised staff
- Experienced supervisors
- Prompt response to phone calls
- Follow-up to individual and family Requests
- Some staff who are bilingual
- Dedicated staff who will treat you with dignity and respect
- Staff who will listen to your preferences, needs, and frustrations
- Strong advocates
- Staff with a wide range of skills and knowledge in the areas of Children and Family, Older Adults and behavioral Health
- Supervisory staff that will work with you to resolve any of your concerns



It is through people working together and embracing teamwork, that a powerful **PARTNERSHIP** can be developed.