

Charlotte, Frank and Paulina



Paulina and Charlotte

Charlotte and Frank are brother and sister. They lived together their entire lives with their mother until her sudden death a few years ago. They both went to live in separate community living homes and didn't see each other. Paulina Tudruj, a new Supports Coordinator, met Charlotte and learned from a family member that Charlotte did not get to see her brother who she missed. The family also shared that they felt Charlotte was not doing well in her house and that changes were needed. Paulina worked to improve Charlotte's daily care. The family wrote the following; *"I want to thank you for all your hard work. Charlotte looked so good today. Her hair was tended, her clothing was so much better. And of course the shoes! It was so nice to see her with ID jewelry. All of that was due to you. I know I wasn't the easiest person to deal with at times but you were always so professional and you certainly achieved success. We truly appreciate all you have done to make her life better."* The family felt so supported by Paulina that they had Frank switched to Partnership for his Supports Coordination. Soon after they all began to explore the possibility of Charlotte and Frank living closer to each other so that they could be a family again. It happened! Charlotte moved less than a mile away from her brother Frank and they are now both served by the same residential provider and see each other often.